

Extended Solutions Program

Program Components

1) Medical Direction

It is the recommendation of Health Canada and the Canadian Heart and Stroke Foundation guidelines that an AED program have a Medical Director. Dr. Allan Holmes is our National Medical Director and is also a specialist in Emergency Medicine. Dr. Holmes will review all cardiac arrest events and forward appropriate information to the patient's family physician and a report to the company.

2) On-line Skill Review

Confidence of the AED provider is essential and through regular 3-month skill reviews we can keep participants refreshed and confident in their knowledge. ACET's On-line Skill review provides for 10 user spots. This program allows individuals to log on to our web site and go through a very easy-to-follow self directed skill review. The system tracks each individual's activity and allows the AED Site Coordinator to manage the progress of the individuals in. Extra users over 10 will be billed separately.

3) Student & Equipment Tracking

ACET uses a customized software program that is web enabled that allows our clients to enter our web site and see the certification status of the students. This system also notifies the Site Coordinator two months prior to the expiration date of the training so that scheduling may occur to keep the participants current and prevent their certification from lapsing. ACET also tracks the applicable AED equipment and accessories expiry dates, and the system notifies the Site Coordinator when the items need to be replaced.

ACET will provide the Client assistance in restocking their AED after an event. It is important to clean, restock and be ready for another event. In the *Site Coordinator Binder*, there is a section on cleaning and restocking the equipment.

4) Site Coordinator Binder

AET will provide the Client with a Site Coordinator Binder. This binder is the client's program manual. Each of the various sections outlines all the required information within the binder to help manage the program activities. The following forms are included:

- Monthly Inspection Log
- Policies & Procedures
- Patient Care Form
- Cardiac Arrest Incident Form

5) AED Download of Event

Every AED sold in Canada internally records the cardiac arrest event. ACET will provide the AED Coordinator with assistance in downloading this data from the AED after an event which is then sent to the Medical Director for a Call Review.

6) Critical Incident Stress Debriefing (CISD)

Cardiac Arrest events can be very emotional and stressful, therefore, ACET will provide the Client with a CISD, if requested. The aim of the session is to review the call with those involved in the resuscitation, discuss the effort required and most importantly, assess the emotional reaction created by the event. Our goal is to get the people to come to terms with the incident and allow them to get on with their personal and professional life.

7) Active Canadian Lifesaving Award Program

ACET will present the Client with the Active Canadian Lifesaving Award. This program is designed to recognize and appreciate the efforts of individuals and groups in the resuscitation of the patient. Having “saved a life” in the workplace is a tremendously exciting and rewarding experience and it should be celebrated.